

# Hospitality

The hospitality industry is traditionally one of the fastest growing industries in the United States and a place where many workers find their first job. For many, it can be a step towards a life-long career. Employers are looking for ways to train workers with the critical skills necessary for success, offer an accelerated pathway to climb the career ladder, and reduce employee turnover. Registered Apprenticeship is your proven solution for recruiting, training, and retaining world-class hospitality talent in good, quality jobs. In 2023, there were 5,642 registered apprentices served in the hospitality industry, an 8 percent increase over the past 5 years.

## THE NEED FOR REGISTERED APPRENTICESHIP IN HOSPITALITY

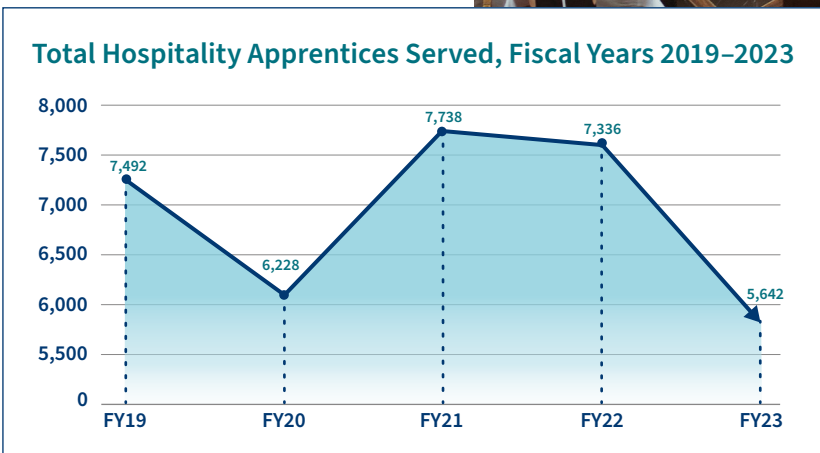
The hospitality industry is critical to our country's infrastructure and its economic competitiveness. The challenge? Significant talent shortages are slowing employers' efforts to expand, innovate, and excel. Among these challenges:

- ▶ Increasing worker retention.
- ▶ Implementing workforce training models that effectively develop and upskill talent.
- ▶ Making prospective employees aware of the long-term, rewarding career pathways within the industry.

These workforce challenges impact employer productivity and profitability. The good news? There is a proven solution that can be integrated into existing training and workforce development strategies to meet critical talent challenges: **Registered Apprenticeship.**

## REGISTERED APPRENTICESHIP: THE TOP TALENT DEVELOPMENT SOLUTION FOR EMPLOYERS

Employers in the hospitality industry across the U.S. and around the world use the Registered Apprenticeship training model to recruit, train, and retain workers with the right skills. Registered Apprenticeship has been the most effective training model for enhancing business performance and competitiveness.



In 2023, there were  
**5,642**  
Apprentices Served  
in the hospitality industry



## WHAT IS REGISTERED APPRENTICESHIP?

Registered Apprenticeship is an industry-driven, high-quality career pathway where employers can develop and prepare their future workforce, and individuals can obtain paid work experience and receive progressive wage increases; classroom instruction; and a portable, nationally recognized credential. Registered Apprenticeships are industry-vetted and approved and validated by the U.S. Department of Labor or a State Apprenticeship Agency.

## HOW CAN REGISTERED APPRENTICESHIP HELP COMPANIES?

Hospitality employers realize several benefits from implementing Registered Apprenticeship programs. Through Registered Apprenticeship, employers will:

- ▶ Customize training to meet the company's needs.
- ▶ Recruit and develop a diverse and highly-skilled workforce.
- ▶ Improve productivity, profitability, and the company's bottom line.
- ▶ Reduce turnover, improve loyalty, and retain top talent.
- ▶ Demonstrate investment in the community.

Partner with the Office of Apprenticeship, a [U.S. Department of Labor Industry Intermediary](#), or your respective State Apprenticeship Agency to access a nationwide network of expertise, customer service, and support. Our apprenticeship team creates business solutions and helps you quickly achieve workforce results.



### SNAPSHOT: EXAMPLES OF HOSPITALITY-RELATED APPRENTICEABLE OCCUPATIONS

- ▶ Restaurant Manager
- ▶ Hotel Manager
- ▶ Kitchen Manager
- ▶ Restaurant Line Cook
- ▶ Hotel Line Cook
- ▶ Lodging Manager
- ▶ Hotel Associate
- ▶ Nutrition Care Specialist
- ▶ Maintenance Employee

*“According to the National Restaurant Association, 75 percent of restaurant operators rated the recruitment and retention of the workforce as their top challenge. Apprenticeship addresses this challenge by developing new leaders and talent for employers, while giving employees the ability to advance their skills and increase their income.”*

**—Rob Gifford, President, National Restaurant Association Educational Foundation**

## Explore Registered Apprenticeship Today!

Want to learn more? Visit the U.S. Department of Labor's one-stop source for all things apprenticeship: [www.apprenticeship.gov](http://www.apprenticeship.gov) or email us at [apprenticeship@dol.gov](mailto:apprenticeship@dol.gov).

**APPRENTICESHIPUSA™**  
★★★